1 Enrollment for Federal Payments

Overview

For Federal government (government) payments made through the Automated Clearing House (ACH) system, the recipient must enroll with the paying Federal agency. This chapter is a guide to the enrollment process for various payment types —both consumer and corporate. There are several enrollment options:

- 1. Telephone;
- 2. Financial Institution Web Enrollment:
- 3. Paper Enrollment using FMS Form 1200 for SSA/SSI, RRB, and OPM payments and Direct Deposit Sign Up Form SF 1199A for other Federal payments, or the ACH Vendor/Miscellaneous Payment Enrollment Form SF 3881 for corporate vendor payments).
- 4. Automated Enrollment (ENR) from the Financial Institution.

Errors in the Direct Deposit enrollment process are the primary cause of misdirected payments. Financial institutions will be held liable for providing incorrect enrollment information and should, therefore, carefully review all Direct Deposit enrollment procedures.

In this Chapter...

A.	Automated Enrollment/ENR	1-4
	Go Direct Online Enrollment Option for Financial Institutions	1-4
	Payment Cycling	1-4
В.	Simplified Enrollment	1-5
	Simplified Telephone Methods	
	Simplified Enrollment Methods	
	General Guidelines for Financial Institutions	
	Simplified Enrollment for Allotments, Federal Salary, and Federal Employment	
	Related Payments	1-8
	When Should Direct Deposit Begin Once it has been Initiated?	
	Simplified Enrollment for IRS Tax Refunds	
	Railroad Retirement Board	
	Social Security Administration	1-10
	Office of Personnel Management	1-10
	TreasuryDirect (Bureau of the Public Debt)	1-11
	H/HH Savings Bonds Interest Payments	1-11
	Veterans Affairs Direct Deposit (VA)	1-12
C.	Paper Enrollment Methods	1-12
	FMS Form 1200	
		1_13
	SF 1199A	1-10
D		
D.	Direct Deposit Sign-Up Form (SF 1199A)	1-14
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A	1-14
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1	1-14 1-14
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix	1-14 1-14 1-14
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number	1-14 1-14 1-15 1-15
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number	1-14 1-14 1-15 1-15
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table	1-14 1-14 1-15 1-15 1-15
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table When Using Witnesses	1-14 1-14 1-15 1-15 1-15
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table When Using Witnesses Power-of-Attorney	1-14 1-14 1-15 1-15 1-15 1-15 1-17
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table When Using Witnesses Power-of-Attorney Section 2	1-14 1-14 1-15 1-15 1-15 1-17 1-17
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table When Using Witnesses Power-of-Attorney	1-14 1-14 1-15 1-15 1-15 1-17 1-17
D.	Direct Deposit Sign-Up Form (SF 1199A) How to Complete the SF 1199A Section 1 Claim Number Prefix Claim Number Claim Number Suffix Claim/Payroll ID Table When Using Witnesses Power-of-Attorney Section 2 Section 3	1-14 1-14 1-15 1-15 1-15 1-17 1-17 1-17

	What to do if Direct Deposit does not Begin	1-19
	Direct Deposit Sign-Up Form (SF 1199A) Sample	1-20
	SF 1199A Examples	1-21
E.	Federal Financial EDI (FEDI) Payments/Vendor Payments	1-31
	Overview	1-31
	Delivery of Remittance Information	1-31
	Enrollment	1-32
	Enrollment Checklist	1-32
	How to Complete the Enrollment Form	1-33
	Agency Information	1-33
	Payee/Company Information	1-33
	Financial Institution Information	1-33
	Form Distribution	1-33
	Sample ACH/Vendor Miscellaneous Payment Enrollment Form (SF 3881)	
	Pointers for Completing SF 3881 Form	1-35
F.	Automated Standard Application for Payments (ASAP)	1-37
	General Information	1-37
	Financial Institution Role	1-37
G.	Termination of Enrollment	1-37
	Termination by the Recipient	1-38
	Courtesy Notice	1-38
	Termination by the Financial Institution	1-38
	Recipient Notice to the Federal Agency	

Appendices

- 1. Enrollments Desktop Guide
- 2. Federal Agency Addresses and Phone Numbers

A. Automated Enrollment (ENR)

Automated enrollment is a convenient method for financial institutions to use the Automated Clearing House (ACH) network to transmit Direct Deposit enrollment information directly to Federal agencies for benefit payments. An ENR entry is a non-dollar entry sent through the ACH by any Receiving Depository Financial Institution (RDFI) to a Federal government agency participating in the ENR program.

ENR is the enrollment method preferred by Federal benefit agencies. The ENR reduces errors in the enrollment process and allows Direct Deposit payments to begin sooner than paper enrollment methods.

An ENR should be used when the recipient is executing a new authorization. This may represent a first-time sign-up for Direct Deposit or a change in financial institutions. The ENR should not be used for changes to existing Direct Deposit enrollments. To change financial institution data for an existing Direct Deposit enrollment, you must use a Notification of Change (NOC). An NOC represents a correction in account information within the existing authorization. (Refer to Chapter 6 for more information on NOCs.)

Enrollments received and accepted by the paying agency at least 10 business days prior the customer's next scheduled payment date will generally allow the recipient's next month's payment by Direct Deposit.



Note: Please refer to your current NACHA ACH Rules for formats and instructions.

Go Direct Online Enrollment Option for Financial Institutions

In addition to the Automated ENR option, Financial Institutions can also choose to take advantage of enrollment via the Go Direct website, <u>www.GoDirect.org</u>. The Go Direct campaign is a national campaign sponsored by the U.S. Treasury and the Federal Reserve and aimed at increasing the use of Direct Deposit for Federal benefit check recipients. By utilizing the Go Direct website, Financial Institutions can create a secure UserID/password (profile) that will allow for repeated enrollments for customers to be completed very easily. Please review the Go Direct User Guide for Financial Institutions (https://www.godirect.gov/SignUp/Org/UserGuide/Go%20Direct%20User%20Guide%20Fl.pdf).

Enrollments submitted through the Go Direct enrollment site will be verified and submitted to the respective paying agencies by the Go Direct Processing Center. The Go Direct Processing Center is housed and operated in a secure Federal Reserve facility. Financial Institution customers who are enrolled through the web site and successfully verified against paying agency records will receive a Confirmation Notice, by USPS, from the Go Direct Processing Center once the enrollment is ready to be transmitted to their paying agency. Financial Institution customers whose enrollments can not be verified or processed will be contacted by the Go Direct Processing Center via letter delivered by USPS.

All reject or return item processing for these items is handled by the Research Division of the Processing Center. Financial institutions electing to submit enrollments electronically through Go Direct are relieved of the obligation of processing ENR return items (refer to: Appendix - Enrollments - Return Items).

SSA Payment Cycling

Since June 1997, the payment date for newly enrolled Social Security beneficiaries is either the second, third, or fourth Wednesday of the month. These additional payment days alleviate the workload peaks for SSA, FMS, and the financial and business communities. However, in instances where the beneficiary receives both SSA and SSI payments, the payments are issued on the standard 1st and 3rd schedule.

B. Simplified Enrollment

There are a variety of ways for Federal payment recipients to enroll for Direct Deposit without visiting a financial institution. These options are known as Simplified Enrollment.

Simplified Telephone Enrollment

As part of the U.S. Treasury sponsored Go Direct program, recipients can be enrolled by calling 1-800-333-1795 (English)/1-800-333-1792 (Spanish), or by visiting www.GoDirect.org, or by completing FMS Form 1200. The Go Direct call center hours of operation are 8:00 am - 8:00 pm ET, Monday through Friday excluding Federal holidays.

NOTICE: Benefit recipients can enroll individually by calling Go Direct at the numbers listed above.

Financial institution representatives (i.e.: new accounts, customer service, etc.) can also assist their customers (recipient's) who wish to enroll by phone. However, in doing so, the benefit recipient - or their representative - must be present when the phone call is made. Go Direct personnel will ask to speak to the recipient or their representative and obtain approval for the 3rd party banking representative to provide their enrollment information. Financial institutions that elect to capture enrollment information on paper or through other means and process after hours or in a back-office environment may not use Go Direct telephone enrollment on behalf of their customer.

The table below shows the Simplified Enrollment procedures for specific payment types.

Simplified Enrollment Methods

Payment Type	Recipient	
Allotments	Completes an approved form at his/her Federal agency personnel office (e.g., FMS Form 2231, FastStart	
Federal Salary	Direct Deposit). Some Federal employees are able to make changes to Direct Deposit information via	
Federal Employment-Related Payments (i.e., Travel Reimburse-	telephone using Employee Express.	
ment, Uniform Allowance, etc.)	Recipients should contact their servicing personnel office for more information.	
IRS Tax Refunds	Completes the financial institution information section of the IRS Form 1040 during tax preparation.	
	For paper filing completes a U.S. Individual Income Tax Declaration (IRS Form 8453). For electronic filing via IRS <i>e-file</i> completes an 8453OL.	
	Recipients should contact the IRS at 1-800-829-1040 or visit <u>www.irs.gov</u> for more details.	
Railroad Retirement Board (RRB)	As part of the U.S. Treasury sponsored <i>Go Direct</i> program, Financial Institutions can enroll their customers and/or recipients can enroll individually by calling 1-800-333-1795 (English)/ 1-800-333-1792 (Spanish), or by visiting <i>www.GoDirect.org</i> , or by completing FMS Form 1200. The <i>Go Direct</i> call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays.	
	Additionally, Financial Institutions and/or recipients can contact the nearest RRB field office for more details.	
Social Security (SSA) and Supplemental Security Income (SSI)	As part of the U.S. Treasury sponsored <i>Go Direct</i> program, Financial Institutions can enroll their customers and/or recipients can enroll individually by calling 1-800-333-1795 (English)/1-800-333-1792 (Spanish), or by visiting <i>www.GoDirect.org</i> , or by completing FMS Form 1200. The <i>Go Direct</i> call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays. Additionally, Financial Institutions and/or recipients can enroll by contacting the SSA at 1-800-SSA-1213 (1-800-772-1213).	

Simplified Enrollment Methods (continued)

Payment Type	Recipient
Office of Personnel Management (OPM)	As part of the U.S. Treasury sponsored <i>Go Direct</i> program, Financial Institutions can enroll their customers and/or recipients can enroll individually by calling 1-800-333-1795 (English)/1-800-333-1792 (Spanish), or by visiting <i>www.GoDirect.org</i> , or by completing FMS Form 1200. The <i>Go Direct</i> call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays.
Note: OPM does not allow ENR enrollments for representative payees.	Additionally, Financial Institutions and/or recipients can call OPM at 1 (888) 767-6738 or (202) 606-0500 in the Washington, DC area,or visit www.opm.gov/retire for more details.
Bureau of the Public Debt TreasuryDirect	Enrolls automatically when he/she establishes a <i>TreasuryDirect</i> account for purchasing Treasury bills, notes, and bonds. Allows for the Direct Deposit of principal and interest payments. Investors use Form PD F 5182, New Account Request, to establish a <i>TreasuryDirect</i> account and to provide Direct Deposit information. Investors use Form PD F 5178, Transaction Request, to change Direct Deposit information. Recipients should contact a designated <i>TreasuryDirect</i> Servicing Office or visit <i>www.treasurydirect.gov</i> for forms and other information.
Veterans Compensation Pension & Education (MGIB)	Enrolls at the same time he/she applies for benefits at the VA or at any time after he/she begins receiving benefits.
Note: VA does not allow ENR enrollments for representative payees.	Recipients should contact the VA National Direct Deposit EFT line at 1 (800) 827-1000 or visit www.vba.va.gov/ro/.muskogee for further details.
Veterans Life Insurance	Enrolls at the same time he/she applies for benefits at the VA or at any time after he/she begins receiving benefits.
Note: VA does not allow ENR enrollments for representative payees.	Recipients should contact the VA Insurance office at 1 (800) 669-8477 or visit <u>www.insurance.va.gov</u> for further details.

General Guidelines for Financial Institutions

- 1. Financial institutions may be asked to verify banking information for Direct Deposit enrollments. Recipients will need to provide the Federal agency with their:
 - A. Account number
 - B. Account type (checking or savings)
 - C. Routing Number the financial institution uses to receive ACH items.
- 2. Recipients may obtain enrollment information from banking documents such as checks, share drafts, and passbooks. Upon receipt of the enrollment, Federal agencies will capture the Direct Deposit information and assure proper identification of the recipient.

Note: Financial institutions can assist the recipients in providing routing and account numbers to be used for Direct Deposit enrollment.



- 3. Unless a prenotification has been originated by the Federal agency, the first ACH credit is the RDFI's notice of a recipient's new Direct Deposit enrollment.
- 4. Payments should be returned when they cannot be properly posted. A Notification of Change (NOC) should be originated if corrections are needed for future payments. Refer to Chapter 6 for the procedures for originating NOCs.

Note: Errors in the Direct Deposit enrollment process are the primary cause of misdirected payments. Financial institutions will be held liable for providing incorrect enrollment information and should, therefore, carefully review all Direct Deposit enrollment procedures.



Simplified Enrollment for Allotments, Federal Salary, and Federal Employment Related Payments

Recipients who are current Federal employees complete an approved form at their agency personnel office, for military members, servicing pay office. This form may be an SF 1199A or an FMS Form 2231 (*FastStart* Direct Deposit Sign Up) or a similar form used by the employee's agency. The Direct Deposit payments may be for Federal salaries, allotments, or for employment related payments for travel reimbursement or uniform allowance.

It is not necessary for the Federal employee to bring the form to the financial institution for verification of the banking information. However, some may do so if unfamiliar with the account number or the routing number.

When Should Direct Deposit Begin Once it Has Been Initiated?

Use the table below to determine when Direct Deposit should begin once the enrollment form is forwarded to the Federal agency.

ir the payment type is	THEN Direct Deposit should begin within
Federal salary Military civilian pay Military active duty Allotments	2-3 pay periods
Recurring benefit Military retirement/annuity	60-90 days.

Simplified Enrollment for IRS Tax Refunds

The Internal Revenue Service (IRS) offers the Direct Deposit of IRS Form 1040 tax refunds for both paper and electronically filed returns.

For IRS Form 1040 paper returns, taxpayers receiving refunds and electing Direct Deposit simply complete the financial institution information section of the form and mail the form to the IRS.

For electronically filed returns using an authorized IRS *e-file* provider, the taxpayer will complete a U.S. Individual Income Tax Declaration for Electronic Filing (IRS Form 8453) for refunds by Direct Deposit. This form authorizes the tax preparer to transmit the return and allows the choice of having the refund deposited into a checking or savings account.

Taxpayers preparing returns on a personal computer using commercial tax preparation software or the IRS Free Online Filing and transmitting the information via modem to the IRS complete Form 8453-OL, U.S. Individual Income Tax Declaration for On-Line Filing. This form allows the taxpayer to choose Direct Deposit for the refund. The financial institution will not receive copies of these forms.

The financial institution should be aware of the following:

- 1. Enrollment in Direct Deposit for income tax refunds is not a permanent election by the taxpayer. Taxpayers must elect Direct Deposit each filing year.
- 2. Payments must be returned when they cannot be properly posted by the financial institution. NOCs cannot be used to correct any information. In the instance where a Direct Deposit IRS tax refund is unpostable and returned, taxpayers will receive a check in place of a Direct Deposit payment.
- 3. The financial institution's responsibility is to post the Direct Deposit payment to the account indicated on the ACH record. As long as the financial institution posts the payment to the account indicated, it has met its responsibility. If the funds are posted to a valid account that turns out to be the wrong account, the financial institution is not liable to the Government for the return of the funds. If the taxpayer or the taxpayer's agent gave the incorrect account information, neither FMS nor the IRS will assist the taxpayer with recovering the funds, and the taxpayer is free to pursue civil actions. If, however, the IRS made the error, it will make the taxpayer whole

For further information, contact the IRS at **1 (800) 829-1040**; contact the local IRS District Office; or visit <u>www.irs.gov</u>.

For IRS tax refund status, the recipient should call the IRS automated refund service at **1 (800) 829-4477**. (Recipients must supply the Social Security Number, filing status, and amount of the refund.)

Railroad Retirement Board

Financial Institutions can enroll their customers and/or recipients can enroll individually by:

- Calling 1-800-333-1795 (English)/1-800-333-1792 (Spanish), or by visiting <u>www.GoDirect.org</u>, or by completing FMS Form 1200 (The call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays), or
- 2. Calling the nearest Railroad Retirement Board office. The telephone numbers for the Railroad Retirement Board are listed in the local telephone book, or may be obtained either by calling **1** (800) 808-0772 or by visiting www.rrb.gov; or
- 3. Sending a written request to enroll in Direct Deposit to the local Railroad Retirement Board field office. The letter should include the recipient's name and the following:
 - A. Account number,
 - B. Account type (checking or savings).
 - C. Routing number of the financial institution used to receive ACH items.

Social Security Administration

Financial Institutions can enroll their customers and/or recipients can enroll individually by calling **1-800-333-1795** (English)/**1-800-333-1792** (Spanish), or by visiting www.GoDirect.org, or by completing **FMS Form 1200**. The call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays

Additionally recipients already receiving Social Security and Supplemental Security Income benefits by check may enroll in Direct Deposit by calling the telephone number listed for Social Security in the local telephone book, or **1 (800) SSA-1213 (1-800-772-1213)**.

SSA's toll-free telephone service is available from 7:00 a.m. to 7:00 p.m. Eastern time, Monday through Friday. Due to the high volume of calls, the best times to telephone are in the early morning and during the latter parts of the week and month.

The financial institution may make the call on behalf of the recipient and may provide the enrollment information; however, SSA will request to speak to the recipient to verify his/her identity.

Office of Personnel Management

Financial Institutions can enroll their customers and/or recipients can enroll individually by calling **1-800-333-1795** (English)/**1-800-333-1792** (Spanish), or by visiting www.GoDirect.org, or by completing **FMS Form 1200**. The call center hours of operation are 8:00 am – 8:00 pm ET, Monday through Friday, excluding Federal Holidays.

Additionally, new retirees, annuitants, and survivor annuitants may enroll in Direct Deposit by calling the toll-free customer service number at **1 (888) 767-6738**. Those in the Washington, DC area are encouraged to call **(202) 606-0500**. Recipients may also visit www.opm.gov/retire for instructions on how to change their payment address on-line.

NOTE: The Office of Personnel Management do not allow ENR enrollments for representative payees,



TreasuryDirect (Bureau of the Public Debt)

TreasuryDirect is a book-entry securities system in which investors' accounts of book-entry Treasury marketable securities are maintained. TreasuryDirect is designed for investors who purchase Treasury securities and intend to hold them until maturity. Investors can establish a TreasuryDirect account and hold all their bills, notes, and bonds in one TreasuryDirect account showing the same ownership for all their securities or they can establish multiple accounts reflecting different ownership. Investors will receive a TreasuryDirect Statement of Account when they open a new account, when the par amount changes, upon request, or if they have not received one during the calendar year.

TreasuryDirect principal and interest payments are made electronically by Direct Deposit to a checking or savings account at a financial institution designated by the investor. When establishing a TreasuryDirect account, investors will complete Form PD F 5182, New Account Request, and will include Direct Deposit information. Investors are not required to fill out an SF 1199A. Investors can also establish an account when they complete Form PD F 5381, Treasury Bill, Note & Bond Tender to purchase a security. Investors use Form PD F 5178, Transaction Request, to change Direct Deposit information for the TreasuryDirect account. Financial institutions may be asked by customers to furnish the account number, routing transit number, account type, and/or the financial institution's name. The investor should contact a designated TreasuryDirect Servicing Office or visit www.treasurydirect.gov for forms and other information.

Simplified Enrollment for Series H/HH Savings Bond Interest Payments (Bureau of the Public Debt)

Series H/HH savings bonds are current income securities that pay interest semiannually. Interest on bonds issued October 1989 to the present must be paid by Direct Deposit. Unless a recipient claims that it will cause a hardship, interest on bonds issued prior to October 1989 must also be paid by Direct Deposit.

To enroll in Direct Deposit or to change their enrollment, recipients may:

- 1. Download PD F 5396 from <u>www.savingsbonds.gov</u>, complete and mail the form as instructed, or
- 2. Send a letter to the Current Income Bond Branch, Bureau of the Public Debt, Parkersburg, WV 26106-2186. The letter should include the following:
 - A. Recipient's name

- B. Social security number
- C. Account number
- D. Account type (checking or savings)
- E. Routing number of the financial institution.

Department of Veterans Affairs Direct Deposit

Veterans Compensation, Pension and Education (MGIB) recipients already receiving benefits may enroll in Direct Deposit by calling **1 (800) 827-1000**. A Direct Deposit enrollment form and further details are also available by visiting www.vba.va.gov/ro/muskogee or by writing to:

Department of Veterans Affairs 125 South Main Street, Suite B Muskogee, OK 74401-7004

New recipients should provide Direct Deposit information at the time of application.

Veterans Life Insurance recipients may enroll in Direct Deposit by calling **1 (800) 669-8477**. A Direct Deposit Enrollment form and further details are also available by visiting *www.insurance.va.gov* or by writing to:

VAROIC - DD P.O. Box 7208 Philadelphia, PA 19101-7208

New recipients should provide Direct Deposit information at the time of application.



Note: The Department of Veterans Affairs does not allow ENR enrollments for representative payees.

C. Paper Enrollment Methods FMS Form 1200

The table below identifies those agencies and payment types where the FMS FORM 1200 should be used for paper enrollment:

Agency/Payment Type	Recipient
Social Security Administration • Social Security	Recipients should complete FMS Form 1200 and send completed forms to:
Supplemental Security Income	Go Direct Processing Center U.S. Department of Treasury
	P.O. Box 650527
	Dallas, TX 75265-0527

Agency/Payment Type	Recipient	
Office of Personnel Management Annuity Retirement Annuity or Survivor Annuity	Recipients should complete FMS Form 1200 and send completed forms to: Go Direct Processing Center U.S. Department of Treasury P.O. Box 650527 Dallas, TX 75265-0527	
Railroad Retirement Board Railroad Retirement Annuity Benefit Railroad Retirement Unemployment/Sickness	Recipients should complete FMS Form 1200 and send completed forms to: Go Direct Processing Center U.S. Department of Treasury P.O. Box 650527 Dallas, TX 75265-0527	

Direct Deposit Sign-Up Form SF1199A

The table below identifies those agencies and payment types where the SF1199A should be used for paper enrollment:

Agency/Payment Type	Recipient
Bureau of the Public Debt State and Local Government Series Securities (Bureau of the Public Debt)	Enrolls automatically when government entity or trustee subscribes for Time Deposit securities or Demand Deposit securities, completing PD F 4144 (E) or 5237 (E), respectively. Allows for the Direct Deposit of interest payments. Recipients should contact Division of Special Investments at (304) 480-7752 or visit www.publicdebt.treas.gov for forms and other information.
United States Mortgage Guaranty Insurance Company Tax and Loss Bonds (Bureau of the Public Debt)	Enrolls automatically by completing PD F 3871 (E). Companies buying Tax Loss Bonds are involved in mortgage guaranty insurance and lease guarantee insurance. Tax and Loss Bonds are non-interest bearing securities. Principal is paid via Direct Deposit. Recipients should contact Division of Special Investments at (304) 480-7752 or visit www.publicdebt.treas.gov for forms and other information.

Agency/Payment Type	Recipient
Federal Housing Administration Debentures (Bureau of the Public Debt)	The Federal Housing Administration (FHA) issues these debentures in settlement of defaulted mortgages. The Federal Reserve Bank of Philadelphia maintains the system. Payments are made by Direct Deposit. For more information, recipients should contact Housing and Urban Development at (202) 708-3423, or write to HUD at 451 7th Street, SW, Washington, DC 20410, Attention: multi-family or single family claims.
Series H/HH Savings Bond Interest Payments (Bureau of the Public Debt)	Completes PD F 5396. Recipients should contact the Current Income Bond Branch, Bureau of the Public Debt, Parkersburg, WV 26102-2186 or visit <u>www.savingsbonds.gov</u> to download the form.



Note: If the SF1199A has been completed, it SHOULD <u>NOT</u> be sent to **Go Direct**Processing Center in Dallas. Only send completed SF1199A forms to the Federal Agency responsible for issuing the payment. The **Go Direct** Processing Center is unable to process the SF1199A form and will be forced to reject them.

D. Direct Deposit Sign-Up Form (SF 1199A)

How to Complete the SF 1199A:

Section 1- To be completed by the payee

The financial institution should verify that all information on this portion of the form is correct.

The financial institution needs to be aware of the following special items:

Name of Person(s) Entitled to Payment (Box B)

In most cases, this will be the name of the payee. Refer to the appropriate Federal agency examples to determine what information to enter for recurring benefit payments.

Claim or Payroll ID Number (Box C)

Payment claim numbers are generally not printed on a recipient's check. Claim numbers may be found on other documents provided by the recipient's paying agency(s) such as: award letters, yearly tax statements or other general correspondence. For SSA payments, the individuals Medicare number may be their claim number.

Claim Number Prefix

A prefix is one or more letters preceding the claim number. These characters indicate the type of claim for which benefits are being paid. For an explanation of the meaning of a pre-fix, contact the Federal agency authorizing the payment.

Claim Number

A number that identifies the recipient's records at the Federal agency that authorizes the payment: usually a Social Security number or an equivalent identification number.

Claim Number Suffix

A suffix is one or more characters (letters or numbers) following a claim number. These characters indicate the payment type or the payee's relationship to the individual who the benefits are being drawn. For a full explanation of a suffix, contact the Federal agency authorizing the payment.

Example:

VA Compensation, Pension and Education ... 123-45-6789 00

Note: The claim number suffix for VA Compensation, Pension and Education benefit payments reflects the entitlement status of the beneficiary. For example, suffix '00' means the veteran, and '10' means the spouse of the veteran.

Claim/Payroll ID Table

The table below shows what to enter on the SF 1199A for the Claim or Payroll ID number (Box C) for the various payment types.

Payment Type	Prefix	Claim Number	Suffix
Allotments (Savings and Discretionary)	Leave blank	Social Security Number or Payroll ID Number	Leave blank
Black Lung (Department of Labor)	Leave Blank	Social Security Number	2 characters following the Social Security Number
Central Intelligence Agency/annuity	Leave blank	Social Security Number	Leave blank
Federal Employee Workers' Compensation (Department of Labor)	Leave blank	Case number assigned by the Federal agency	Leave Blank
Federal Salary/Military Civilian Pay	Leave blank	Social Security Number or Payroll ID Number	Leave blank

Claim/Payroll ID Table (continued)

Payment Type	Prefix	Claim Number	Suffix
Longshore and Harbor Worker's Compensation Department of Labor	Leave Blank	File number assigned by the Federal agency	Leave Blank
Military Active Duty and Allotments	Leave Blank	Social Security Number	Leave Blank
Military Retirement and Annuity	Leave Blank	Social Security Number	Leave Blank
Miner's Benefit (Department of Labor)	Leave Blank	Social Security Number	1-or 2-digit number following the Social Security Number
Savings Bond Agency's Fee (Bureau of the Public Debt)	Leave blank	Issuing or paying agency code assigned to the financial institution	Leave blank
Series H/HH Savings Bond Interest Pay- ments (Bureau of the Public Debt)	Leave Blank	Social Security Number	Leave Blank
Veterans Compensation, Pension or Education (MGIB)	Leave Blank	8-digit number or 9-digit Social Security Number	Always a 2-digit number
Veterans Life Insurance	1 to 2 letters	4-to 8-digit number	None or a 2-digit number

Depositor Account Number (Box E)

- If account numbers are not used, then insert name or other identification in the box.
- Use only letters of the alphabet, digits 0-9.
- Use up to 17 characters.

Type of Payment (Box F)

The appropriate box should be checked.

If the payment type is not included in the list, then check "Other" and enter the payment type in the blank.

For military payments, enter the name of the military branch in the blank next to the payment type checked.

Payee/Joint Payee Certification

IF	THEN
there is only one payee, who could be a representative payee*	only his/her signature is required.
joint payees complete the form	both must sign the form.
the payee's signature is made by a mark "X"	it must be witnessed by two persons who sign and date the form.

^{*} See Glossary, Chapter 9

Joint Account Holders' Certification (optional)

Federal agencies do not require signatures in this block; however, some financial institutions do.

If the signature is made by a mark "X", it must be witnessed by two persons who sign and date the form.

When Using Witnesses

When witnesses are used, they should sign to the right of the mark "X", and print the word "Witness" above their signature.

Power-of-Attorney

A person appointed as a power-of-attorney by the court cannot sign the SF 1199A for the payee. The SF 1199A is, in effect, a power-of-attorney and one power-of-attorney cannot execute a second power-of-attorney. The SF 1199A can only be signed by the designated recipient or a representative payee. Questions regarding this item should be directed to the appropriate Federal Agency.

Section 2 - To Be Completed by the Payee or the Financial Institution

The financial institution should verify that the name and address of the Federal agency that authorized the payment is used.

For a listing of addresses, refer to Chapter 8, *Contacts*.

Note: Do not send enrollment forms to the Financial Management Service (FMS). The FMS does not process enrollment forms except for its own employees.



Section 3 - To Be Completed by the Financial Institution

ENTER the...

- financial institution's name and address
- financial institution's Routing Number

- depositor's account title (This title must include the name of the person authorized to receive the payment.)
- financial institution representative's name, signature, telephone number, and current date.

What Actions Should Take Place Before Filing the SF 1199A?

This checklist can be used to verify that all information entered on the enrollment form is complete and accurate.

Verify	CHECK 🗸
Name of person(s) entitled to payment*	
Claim or payroll ID number. Refer to CLAIM OR PAYROLL ID NUMBER*	
Type of depositor account	
Depositor account number	
Type of payment	
Proper signatures	



Note: Make sure the Federal agency that authorizes the payment is entered, not the Financial Management Service. The Financial Management Service does not process enrollment forms, except for its own employees.

Verify	CHECK V
Federal agency name and address*	
Name and address of financial institution	
Routing Number and check digit	
Depositor account title* Make sure it includes the name of the person authorized to receive the payment	



Note: Items marked with an asterisk (*) are where most errors occur.

Important Information for New Direct Deposit Recipients

- 1. The financial institution should inform the recipient that he/she will continue to receive checks or deposits at his/her current payment address of record until the Direct Deposit enrollment is processed.
- 2. The financial institution should inform the recipient on how to verify receipt of a Direct Deposit payment.

- 3. The financial institution should inform the recipient to notify the Federal agency of any address changes after Direct Deposit begins, since important information about the payment will be sent to the individual's home address. Some Federal agencies are required to stop payments if mail to the home address is returned and the recipient or beneficiary cannot be located.
- 4. The financial institution should inform the recipient that it is important to notify both the Federal agency and the financial institution if the recipient or beneficiary dies or becomes legally incapacitated.
- 5. The financial institution should inform the recipient that if he/she is changing financial institutions, his/her old account should not be closed until Direct Deposit begins into the new account. Make sure the recipient understands that changing financial institutions requires filling out a new Direct Deposit enrollment.

How Are Forms Distributed?

Government Agency Copy Delivered by the employee to his/her pay- roll office, or mailed to the Federal agency that authorizes the payment.	DO NOT SEND THE FORM TO THE FINANCIAL MANAGEMENT SERVICE (See Appendix 2 at the end of this chapter for agency addresses and phone numbers.)
Financial Institution Copy Held by the financial institution.	There is no official retention period for the SF 1199A. It is recommended that financial institutions retain this form at least until receipt of the first payment.
Payee(s) Copy Held by the recipient.	

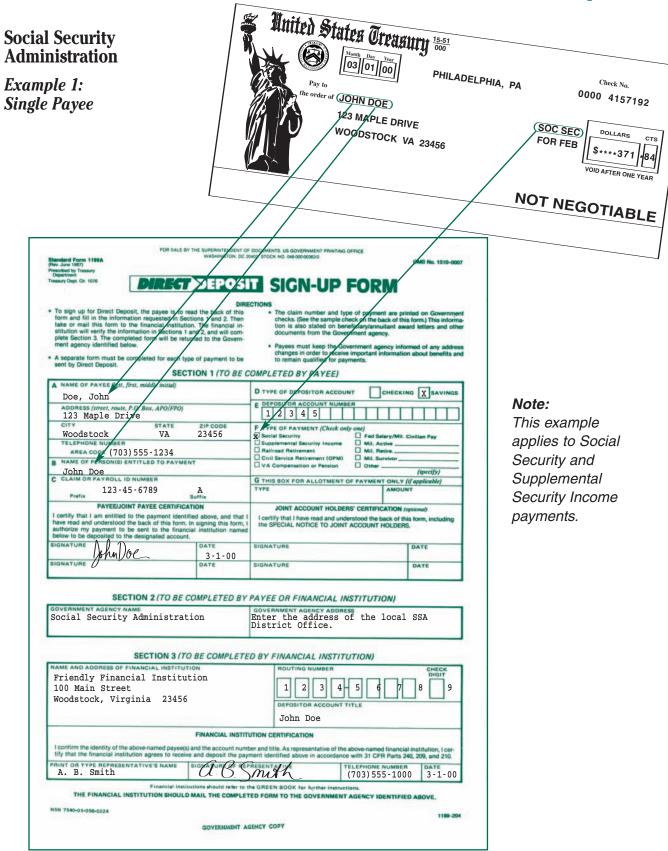
What to do if Direct Deposit does not begin

Follow these steps if Direct Deposit does not begin within the specified time period.

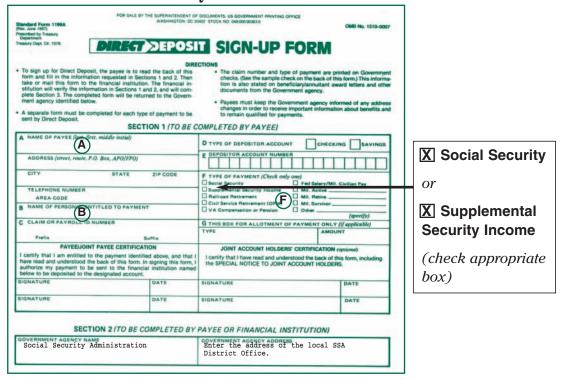
Step	Action
1	Ask recipient(s) if the enrollment authorization has been revoked. If yes, no further action is required. If no, and Direct Deposit is still desired, go to Step 2.
2	Make a copy of the completed enrollment form from the financial institution's file copy. Note: Verify that all information on the form is correct.
3	Send a copy of the form and a letter stating that the recipient still wants to receive Direct Deposit to the Federal agency that authorizes the payment.
4	Remind recipient(s) that checks will continue to be sent to his/her home address of record until Direct Deposit begins.

Sample SF 1199A

rescribed by Treasury Department						es acces					
reasury Dept. Cir. 1076	DEPOSI	T J	SIC	N-	UF	F	OR	M			
		CTIONS									
To sign up for Direct Deposit, the payee is	o read the back of this	-	The cla	im numi	ber and	type of	payme	ent are p	rinted	on Go	vernmen
form and fill in the information requested in take or mail this form to the financial insti	Sections 1 and 2. Then		checks	. (See the	sampl	e check	on the I	back of the	his for	m.) This	informa
stitution will verify the information in Section	s 1 and 2, and will com-			ents fron					waro i	etters a	and other
plete Section 3. The completed form will be ment agency identified below.	returned to the Govern-		Pavees	must ke	en the	Govern	ment ac	sancy in	armad	of any	address
A separate form must be completed for each	the of several to be		change	s in orde	r to rec	ceive imp	ortant	informat	ion ab	out ben	nefits and
sent by Direct Deposit.				ain qualit			ts.				
	ECTION 1 (TO BE C	COMPLI	TED	BYPA	YEE)					
A NAME OF PAYEE (last, first, middle initial)		DTYP	E OF D	EPOSITO	B ACC	OUNT		CHECK	ING	T _s	VINGS
				ACCOL		Total Control					711100
ADDRESS (street, route, P.O. Box, APO/FP)	2)					TT			1	T	
CITY STATE	ZIP CODE	E TWO	- 05.0		/Ch-si		-1		_		
		Socia	Secur		Y-		Fed S	alary/Mil	. Civili	an Pay	
TELEPHONE NUMBER				Securit	y Incon	ne 🗆	MIL A	ctive	1.0	100	
AREA CODE				Retireme	ent (OP			urvivor_			
B NAME OF PERSON(S) ENTITLED TO PAY	MENT			sation or			Other			specify	1
C CLAIM OR PAYROLL ID NUMBER		G THIS	BOX	OR ALL	OTME	NT OF P	AYMEN	IT ONLY			
		TYPE				Total Control		AMOL	-		
Prefix	Suffix		120						71		
PAYEE/JOINT PAYEE CERTIF I certify that I am entitled to the payment id	100000000000000000000000000000000000000	Cl. The second		ACCOUN							
have read and understood the back of this to	rm. In signing this form, I	the S	fy that PECIAL	have rea	TO JC	understo	od the	HOLDE	this for	rm, incl	uding
authorize my payment to be sent to the fir below to be deposited to the designated according	ancial institution named		20012	1101102	1000	AITT AO	300111	HOLDE			
SIGNATURE	DATE	SIGNA	TURE						DA	TE	
	avances.	CARL MET AND									
SIGNATURE	DATE	SIGNA	TURE						DA	ATE	
	E COMPLETED BY	PAYE	OR	FINAN	CIAL	INST	ITUT	ION)			
GOVERNMENT AGENCY NAME		GOVER	NMEN	AGEN	CY ADI	DRESS					
SECTION 3	TO BE COMPLETE	DBY	INA	VCIAL	INST	TTUTI	ON)				
NAME AND ADDRESS OF FINANCIAL INSTI	TUTION		ROUT	ING NU	MBER					CHE	
						7				Did	ήl
						П					
			DEPO	SITOR A	ccour	NT TITL	E				
			- ATMINISTRA								
	FINANCIAL INSTITU	UTION CI	RTIFIC	ATION							
		per and tit	le. As r	epresent	ative of	the abov	ve-name	ed financ	ial inst	titution	, I cer-
I confirm the identity of the above-named payer	ee(s) and the account numb		tified a	bove in	accord	ance wit	12000	The state of the s			
tify that the financial institution agrees to re	ceive and deposit the pay	ment ider									
I confirm the identity of the above-named pays tify that the financial institution agrees to re PRINT OR TYPE REPRESENTATIVE'S NAME	ee(s) and the account numberive and deposit the payor	ment ider				TELE	PHONE	NUMBE	R	DATE	E
TITY THAT THE TINANCIAL INSTITUTION AGREES TO FE	SIGNATURE OF REP	ment ider	ATIVE			all transfer	NA SIA	NUMBE	R	DATE	E
TITY THAT THE TINANCIAL INSTITUTION AGREES TO FE	SIGNATURE OF REP	RESENT	N BOO			ructions.	11034=2504 (m)		W		

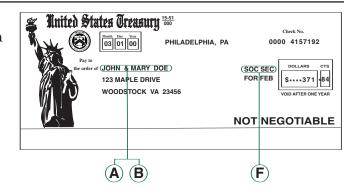


Social Security Administration



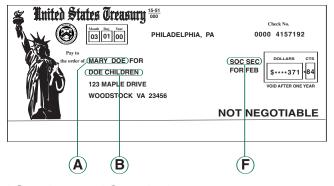
Example 2: Joint Payees

- If only one of the joint payees wants Direct Deposit, complete the form as a single payee.
- If joint payees want their individual portion of the benefit deposited in separate accounts, a separate SF 1199A must be filled out for each recipient.

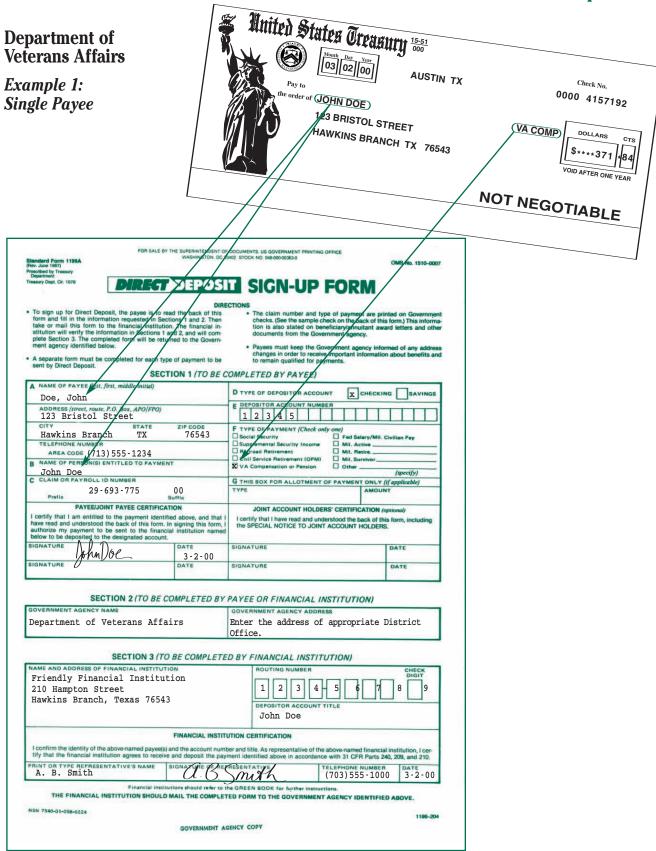


Example 3: Representative Payee

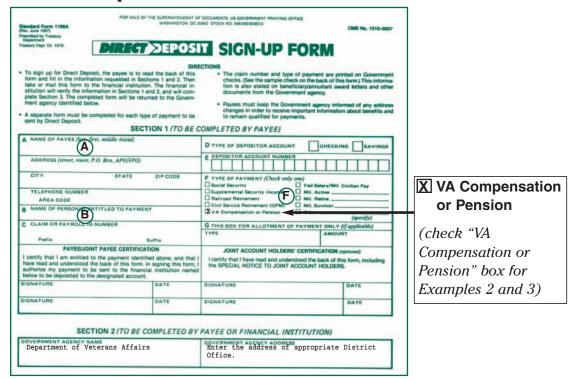
- If more than one beneficiary (child) is named, fill out a separate SF 1199A for each beneficiary.
- Payments for multiple beneficiaries may be deposited into . . .
 - a single checking account; or
 - separate savings accounts (only one savings account for each beneficiary).

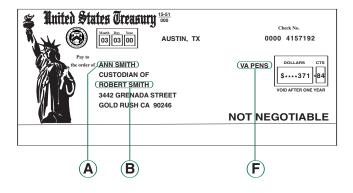


These examples apply to Social Security and Supplemental Security Income payments.



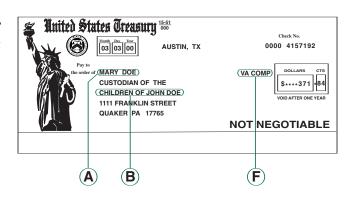
Department of Veterans Affairs

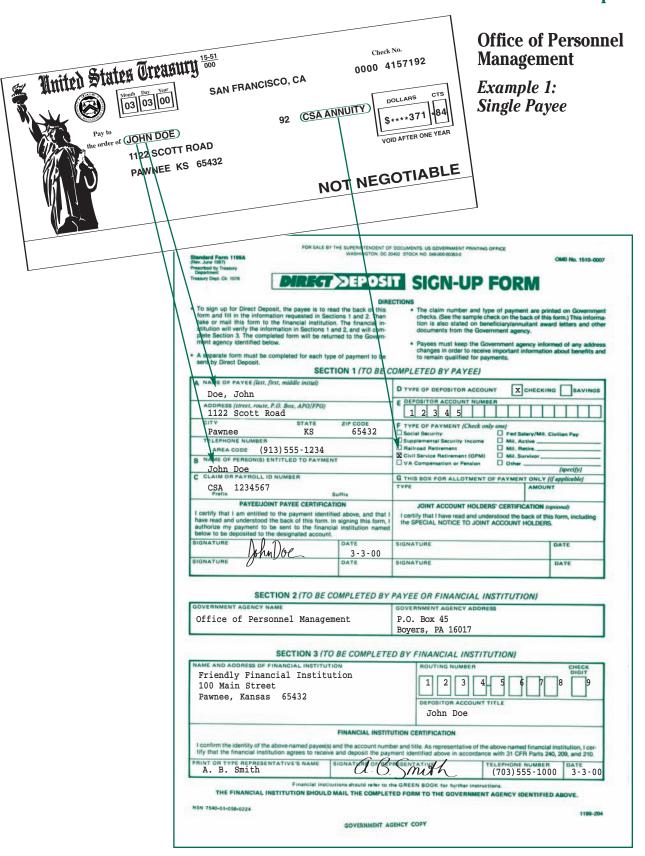




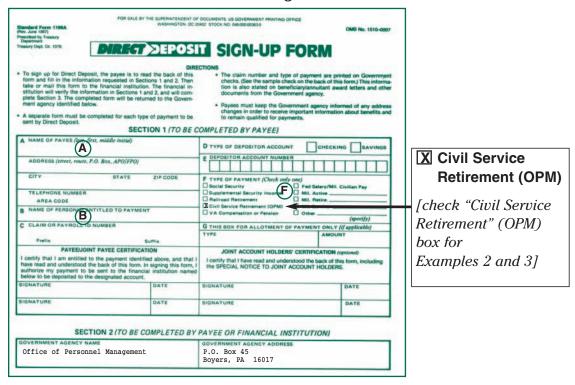
Example 2: Representative Payee

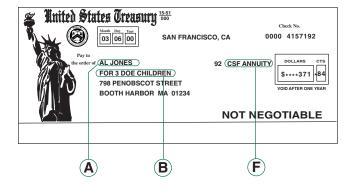
Example 3: Representative Payee for children





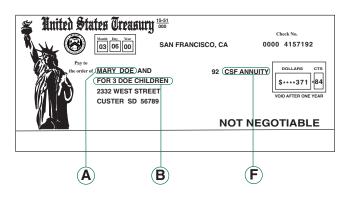
Office of Personnel Management



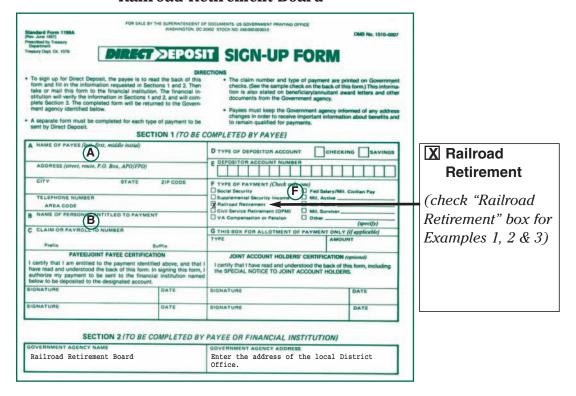


Example 2: Representative Payee

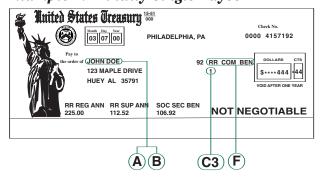
Example 3: Recipient and children



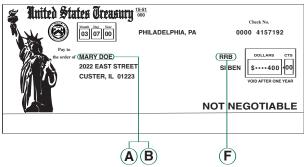
Railroad Retirement Board



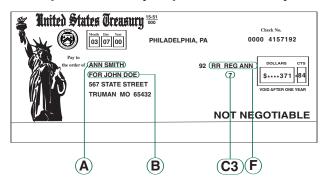
Example 1: Annuity Single Payee



Example 3: Unemployment/Sickness



Example 2: Annuity Representative Payee



Federal Agencies (Federal Salary)

Example: Net Salary



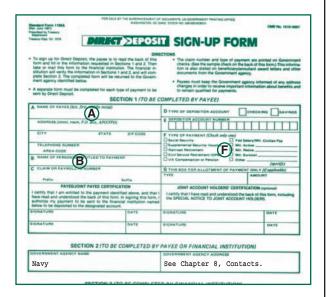
FOR SALE BY	THE SUPERINTENDENT O	DOZUMENTS. US GOVERNMENT PRIN	TING OFFICE		
landard Form 1199A ov. June 1967)	WASHINGTON, DE	2040 STOCK NO. 048-000-00363-0		(OMB No. 1510-000
escribed by Treasury					/
sesury Dept. Cir. 1076	SED/AC	CICAL LIE	FO		/
DIRECT	21100	II SIGN-UF	FU	KM	
	//	ECTIONS			/
To sign up for Direct Deposit, the payee is to re form and fill in the information requested in Sect take or mail this form to the financial institution	ad the back of this tions 1 and 2. Then	The claim number and checks. (See the samp tion is also stated on	le check on th	ne back of this fo	orm.) This inform
stitution will verify the information in Sections 1 a plete Section 3. The completed form will be returnent agency identified below.	and 2, and will com- ned to the Govern-	Payees must keep the changes in order to re-	Sovernment a	gency.	
A separate form must be completed for each typ	a of payment to be	changes in order to re- to remain qualified for	ceive importa	nt information a	bout benefits an
sent by Direct Deposit.		Marian and American State of the State of th		/	
/SECT	ION 1 (TO BE	COMPLETED BY PAYEE)		
NAME OF PAYEE (last, first, middle (itial)			- 1	7/	
Smith, Jennifer D.		D TYPE OF DEPOSITOR ACC		X CHECKING	SAVINGS
ADDRESS (street, route, P.O. Box, APO/ PO)		E DEPOSITOR ACCOUNT NO		/	
1776 Pennsylvania Avenue		4 5 6 7 8 -	9		
and a serie	20000	F TYPE OF PAYMENT /Chec			
Washington DC TELEPHONE NUMBER	20000	Social Security Supplemental Security Incor	D M	d Salary/Mil. Civil. Active	ilian Pay
AREA CODE (202) 555-1234		Railroad Retirement	□ Mi	. Retire.	
NAME OF PERSON(S) ENTIT LED TO PAYMEN	IT	Civil Service Retirement (OP		. Survivor	
Jennifer D. Smith		☐ VA Compensation or Pensio	n 🗆 Ott	her	(specify)
C CLAIM OR PAYROLL ID NUMBER		G THIS BOX FOR ALLOTME	NT OF PAYN	ENT ONLY (if a	
234-56-7890		TYPE		AMOUNT	
PAYELJOINT PAYEE CERTIFICATION Certify that I am entitled to the payment identification and understood the back of this form. I	ed above, and that n signing this form.	the SPECIAL NOTICE TO IC	understood t	he back of this f	
Prefix PAYEUJOINT PAYEE CERTIFICA certify that I am entitled to the payment identifi have read and understood the back of this form, suthorize my payment to be sent to the financial below to be deposited to the designated account.	FION led above, and that in signing this form, all institution names	I certify that I have read and	understood t	he back of this f NT HOLDERS.	
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form, authorize my payment to be sent to the firm and below to be deposited to the designated account.	rion ed above, and that n signing this form, al institution named	I certify that I have read and the SPECIAL NOTICE TO JO	understood t	he back of this f NT HOLDERS.	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form, authorize my payment to be sent to the financiablelow to be deeposited to the designated account.	ed above, and that n signing this form, al institution named	I certify that I have read and the SPECIAL NOTICE TO JO	understood t	he back of this f NT HOLDERS.	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financiation below to be deposited to the designated account. IRONATHINE SECTION 2/TO BE COVERNMENT AGENCY NAME	rion ed above, and that n signing this form, al institution named DATE 3 - 9 - 00 DATE OMPLETED BY	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD	UNIT ACCOUNT A	the back of this f	OATE
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financiablow to be deposited to the designated account. IRONATIJINE SECTION 2/TO BE C GOVERNMENT AGENCY NAME Enter the agency that author	rion ed above, and that n signing this form, al institution named DATE 3 - 9 - 00 DATE OMPLETED BY	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul	L INSTITU	DITION) Dr deliver	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financiablow to be deposited to the designated account. IRONATIJINE SECTION 2/TO BE C GOVERNMENT AGENCY NAME Enter the agency that author	rion ed above, and that n signing this form, al institution named DATE 3 - 9 - 00 DATE OMPLETED BY	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD	L INSTITU	DITION) Dr deliver	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form, is authorize my payment to be sent to the financiablow to be deposited to the designated account. IGNATURE SECTION 2/TO BE C GOVERNMENT AGENCY NAME Enter the agency that author payment.	DATE 3-9-00 DATE OMPLETED BY	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to	L INSTITU	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form, is authorize my payment to be sent to the financiablow to be deposited to the designated account. IGNATURE SECTION 2/TO BE C GOVERNMENT AGENCY NAME Enter the agency that author payment.	DATE OMPLETED BY Drizes the	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to SED BY FINANCIAL INST	L INSTITU	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the finned below to be deposited to the designated account. INONATHINE SECTION 2/TO BE COVERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3/TO IAME AND ADDRESS OF FINANCIAL INSTITUTIONAL	DATE OMPLETED BY ORIGINAL STREET ON THE ST	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to	L INSTITU	TTION) or deliver payroll of	orm, including PATE The office.
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the firm. In the sent to the form. I certified to be deposited to the designated account. INONATHINE SECTION 2 (TO BE COOVERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO SECTION 3 (TO SECTION 3) (DATE OMPLETED BY ORIGINAL STREET ON THE ST	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to SED BY FINANCIAL INST	L INSTITU	TTION) or deliver payroll of	orm, including PATE The office.
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financial below to be deposited to the designated account. INCNATINE SECTION 2 (TO BE CONCERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO IAME AND ADDRESS OF FINANCIAL INSTITUTE Friendly Financial Institute 1111 Liberty Lane	DATE OMPLETED BY ORIGINAL STREET ON THE ST	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to	L INSTITU	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the firm. In the sent to the form. I certified to be deposited to the designated account. INONATHINE SECTION 2 (TO BE COOVERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO SECTION 3 (TO SECTION 3) (DATE OMPLETED BY ORIGINAL STREET ON THE ST	I certify that I have read and the SPECIAL NOTICE TO JO SIGNATURE SIGNATURE SIGNATURE PAYEE OR FINANCIAL GOVERNMENT AGENCY AD The employee shoul completed form to	L INSTITUTION TITUTION	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financial below to be deposited to the designated account. INCNATINE SECTION 2 (TO BE CONCERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO IAME AND ADDRESS OF FINANCIAL INSTITUTE Friendly Financial Institute 1111 Liberty Lane	DATE OMPLETED BY ORIGINAL STREET ON THE ST	SIGNATURE	INSTITUTION	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identifi have read and understood the back of this form. I authorize my payment to be sent to the financial below to be deposited to the designated account. INCNATINE SECTION 2 (TO BE CONCERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO IAME AND ADDRESS OF FINANCIAL INSTITUTE Friendly Financial Institute 1111 Liberty Lane	DATE OMPLETED BY Drizes the	SIGNATURE DEPOSITOR ACCOUNTING NUMBER 1 2 3 DEPOSITOR ACCOUNTING NUMBER DEPOSITOR ACCOUNTING NUMBER Jennifer D.	INSTITUTION	TTION) or deliver payroll of	orm, including
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identify have read and understood the back of this form. I authorize my payment to be sent to the financial below to be deposited to the designated account. IGNATURE SECTION 2 (TO BE CONCERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO IMME AND ADDRESS OF FINANCIAL INSTITUTE Friendly Financial Institute 1111 Liberty Lane Washington, DC 20000	DATE 3-9-00 DATE 3-9-00 DATE 3-9-00 DATE 0 DATE 1	SIGNATURE	INSTITUTION A 15 LINSTITUTION	TTION) or deliver payroll of	orm, including ATE ATE The office. CHECK DIGIT 8 9
Prefix PAYELJOINT PAYEE CERTIFICA I certify that I am entitled to the payment identify have read and understood the back of this form. I authorize my payment to be sent to the financial below to be deposited to the designated account. INDIVATINE SECTION 2 (TO BE CONCERNMENT AGENCY NAME Enter the agency that author payment. SECTION 3 (TO SECTION 3)	DATE 3-9-00	SIGNATURE	INSTITUTION A 15 LINSTITUTION THE above na anace with 31	TTION) or deliver payroll of	orm, including ATE ATE The office. CHECK DIGIT 8 9

GOVERNMENT AGENCY COPY

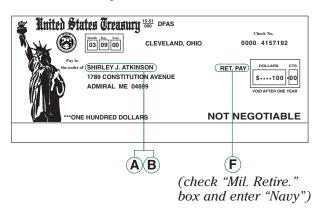
Note:

This example also applies to payments by the military to civilian employees.

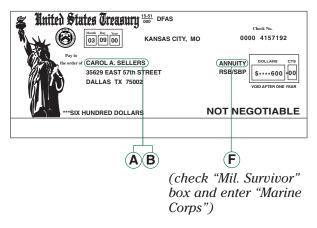
Military Branches



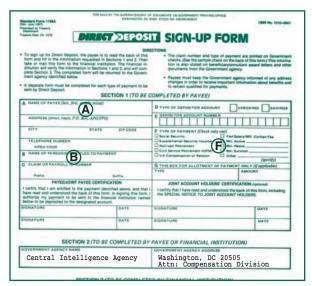
Example 1: Retirement



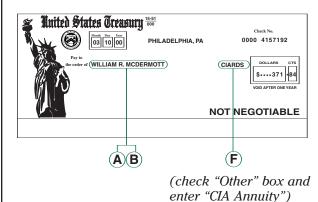
Example 2: Annuity



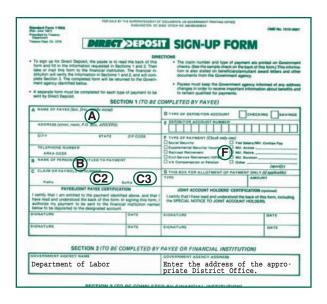
Central Intelligence Agency



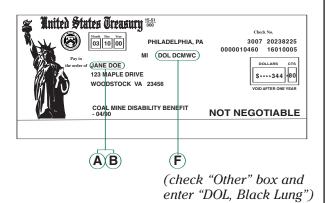
Example 1: Annuity



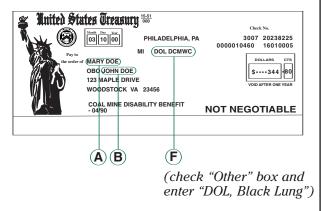
Department of Labor



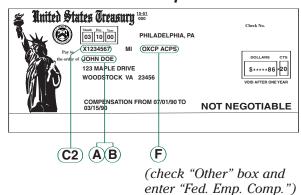
Example 1: Black Lung, Single Payee



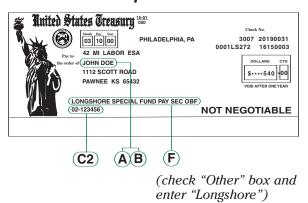
Example 2: Black Lung, Representative Payee



Example 3: Federal Employee Workmen's Compensation



Example 4: Longshoremen Workers' Compensation



E. Federal Financial EDI (FEDI) Payments/Vendor Payments Overview

Federal payments made using Financial EDI or FEDI refers to the electronic transfer of funds and payment-related information. The Federal government uses FEDI for payments it makes to businesses, which provide goods and services to Federal agencies, and other payment recipients, such as State/local governments and educational institutions.

Provisions of the Debt Collection Improvement Act of 1996 require that the majority of Federal payments be made by EFT. These payments include corporate payments to companies providing goods or services to the Federal government. This requirement impacts every Federal government vendor regardless of the size of the company or the goods or services provided.

The Federal government currently uses the two NACHA corporate payment formats for vendor payments. These formats are:

- **CCD**+ for single invoice payments. Contains one 80-character addenda record for transmitting the invoice information.
- CTX for single or multiple payments. Allows for 9,999 addenda records for the consolidation of multiple invoices in one payment.

Delivery of Remittance (Addenda) Information

The NACHA Operating Rules address the delivery of remittance information contained in the addenda record. At the recipient's request, financial institutions must provide the remittance information by the opening of business on the second banking day following the settlement date of the entry. This impacts all financial institutions processing ACH payments. The remittance information may be provided via a paper report, fax, e-mail, electronic transmission, or any other means negotiated between the recipient and the financial institution.

To perform this key role, it is imperative that the financial institution work closely with its corporate customers who may have business relationships with the Federal government. The following issues should be discussed with your corporate customers:

- How to deliver the remittance information to the customer
- When to deliver the remittance information to the customer
- What specific information to provide to the customer
- What fees, if any, are associated with this service.

Enrollment

The ACH Vendor/Miscellaneous Payment Enrollment Form (SF 3881) is an optional three-part form that Federal agencies may use to enroll their vendors in the FEDI program (similar agency-specific forms or abbreviated check insert forms are also used). Federal agencies will stock the form and provide the form to vendors to initiate the enrollment process. Federal agencies will also discuss with the vendor the ACH payment format (CCD+ or CTX) to be used to transmit the payment. Also, the Federal agency and the vendor will determine the remittance information (e.g., invoice number, discount terms) to be included in the addenda record.

The ACH Vendor/Miscellaneous Payment Enrollment Form (SF 3881) is available for download at www.fms.treas.gov/eft under "Vendor Information."

Enrollment Checklist

The table below is a checklist to assist the financial institution in enrolling the vendor in the FEDI program.

Action CHECK V

Verify that the ACH format selected in the Agency Information section

on the SF 3881 can be accepted and processed by the financial institution.

Agree on HOW and WHEN remittance information (e.g., invoice number) provided by the Federal agency in the addenda record will be passed to the vendor once it is received by the financial institution.

Note: The agreement is reached by analyzing recipient requirements and comparing those requirements against the level of support the institution can provide.

Provide an example of how the addenda information will appear; or,

Explain what type(s) of information to look for when the addenda information is received.

Note: The vendor must be able to understand the information to properly identify the payment.

Complete the Financial Institution Information section of the SF 3881.

How to Complete the SF 3881

Agency Information

The Agency Information section of the form is completed by the Federal agency.

Payee/Company Information

The Payee/Company Information section of the form is completed by the vendor or the financial institution, as appropriate.

Financial Institution Information

We suggest that the Financial Institution Information section of the form be completed by the financial institution as follows:

- the name and address of the financial institution
- the name and telephone number of the ACH contact
- the Routing Number used to receive ACH payments
- the depositor account title
- the depositor account number, lockbox number (if applicable)
- an "X" in the appropriate type of account box
- the signature, title, and telephone number of the financial institution representative

Form Distribution

The vendor will return the original SF 3881 to the Federal agency. The financial institution and the vendor each keep one copy of the form.

Sample SF 3881, Front

ACH VENDOR/MISCELLANEOUS PAYMENT ENROLLMENT FORM

OMB No. 1510-0056 Expiration Date 01/31/2000

This form is used for Automated Clearing House (ACH) payments with an addendum record that contains payment-related information processed through the Vendor Express Program. Recipients of these payments should bring this information to the attention of their financial institution when presenting this form for completion.

PRIVACY ACT STATEMENT

The following information is provided to comply with the Privacy Act of 1974 (P.L. 93-579). All information collected on this form is required under the provisions of 31 U.S.C. 3322 and 31 CFR 210. This information will be used by the Treasury Department to transmit payment data, by electronic means to vendor's financial institution. Failure to provide the requested information may delay or prevent the receipt of payments through the Automated Clearing House Payment System.

	AGENCY INF	ORMATION
FEDERAL PROGRAM AGENC		
AGENCY IDENTIFIER:	AGENCY LOCATION CODE (ALC):	ACH FORMAT:
		□ ccp+ □ ctx
ADDRESS:		4 200
CONTACT PERSON NAME:		TELEPHONE NUMBER:
CONTACT PERSON HAME.		()
ADDITIONAL INFORMATION:		
NAME	PAYEE/COMPANY	Y INFORMATION SSN NO. OR TAXPAYER ID NO.
NAME		SON NO. ON TAXPATER ID NO.
ADDRESS		
CONTACT PERSON NAME:	The second secon	TELEPHONE NUMBER:
		- ()
	FINANCIAL INSTITUT	TION INFORMATION
		ION INFORMATION
NAME:	THEATONE HOTTO	
NAME:	TINANGIAE INGTITO	
NAME: ADDRESS:	THATOLE MOTTO	
72	THATOLE MOTTO	
72	THATOLE INCTIO	
72	THATOLE INCTITO	TELEPHONE NUMBER:
ADDRESS: ACH COORDINATOR NAME:		TELEPHONE NUMBER:
ADDRESS:		TELEPHONE NUMBER:
ADDRESS: ACH COORDINATOR NAME:	SIT NUMBER:	TELEPHONE NUMBER:
ADDRESS: ACH COORDINATOR NAME: NINE-DIGIT ROUTING TRANS	SIT NUMBER:	TELEPHONE NUMBER: { LOCKBOX NUMBER:
ADDRESS: ACH COORDINATOR NAME: NINE-DIGIT ROUTING TRANS DEPOSITOR ACCOUNT TITLE DEPOSITOR ACCOUNT NUM	SIT NUMBER:	
ADDRESS: ACH COORDINATOR NAME: NINE-DIGIT ROUTING TRANS DEPOSITOR ACCOUNT TITLE	SIT NUMBER:	LOCKBOX NUMBER:
ADDRESS: ACH COORDINATOR NAME: NINE-DIGIT ROUTING TRANS DEPOSITOR ACCOUNT TITLE DEPOSITOR ACCOUNT NUM TYPE OF ACCOUNT: SIGNATURE AND TITLE OF A	SIT NUMBER: BER: CHECKING SAVINGS	
ADDRESS: ACH COORDINATOR NAME: NINE-DIGIT ROUTING TRANS DEPOSITOR ACCOUNT TITLE DEPOSITOR ACCOUNT NUM TYPE OF ACCOUNT:	SIT NUMBER: BER: CHECKING SAVINGS	LOCKBOX NUMBER:

Pointers for Completing SF 3881 Form

To answer the questions that vendors and agencies have raised when completing the vendor enrollment form and prevent some of the mistakes that have occurred, the FMS presents these additional pointers:

- The Federal Agency initiates the SF 3881 form to enroll its vendors to receive payment by electronic funds transfer.
- A vendor must complete a separate enrollment form (SF 3881) for each agency with which it does business.
- In the Agency Information Section, the term "AGENCY IDENTIFIER" means the acronym by which the agency is known. For example, the "AGENCY IDENTIFIER" for the Financial Management Service is FMS.
- In the Payee/Company Information Section, it should be noted that the "TAXPAYER ID NO." may be used by the government to collect and report on any delinquent amounts arising out of the offerer's relationship with the government (31 U.S.C. 7701 (c) (3)).
- The financial institution and the vendor should each keep a copy of the completed form.
- The vendor should return the completed SF 3881 to the agency that initiated the form.

Sample SF 3881, back

Instructions for Completing SF 3881 Form

- Agency Information Section Federal agency prints or types the name and address of the Federal program agency originating the vendor/miscellaneous payment, agency identifier, agency location code, contact person name and telephone number of the agency. Also, the appropriate box for ACH format is checked.
- 2. Payee/Company Information Section Payee prints or types the name of the payee/company and address that will receive ACH vendor/miscellaneous payments, social security or taxpayer ID number, and contact person name and telephone number of the payee/company. Payee also verifies depositor account number, account title, and type of account entered by your financial institution in the Financial Institution Information Section.
- 3. Financial Institution Information Section Financial institution prints or types the name and address of the payee/company's financial institution who will receive the ACH payment, ACH coordinator name and telephone number, nine-digit routing transit number, depositor (payee/company) account title and account number. Also, the box for type of account is checked, and the signature, title, and telephone number of the appropriate financial institution official are included.

Burden Estimate Statement

The estimated average burden associated with this collection of information is 15 minutes per respondent or recordkeeper, depending on individual circumstances. Comments concerning the accuracy of this burden estimate and suggestions for reducing this burden should be directed to the Financial Management Service, Facilities Management Division, Property and Supply Branch, Room B-101, 3700 East West Highway, Hyattsville, MD 20782 and the Office of Management and Budget, Paperwork Reduction Project (1510-0056), Washington, DC 20503.

F. Automated Standard Application for Payments (ASAP)

General Information

The Automated Standard Application for Payments (ASAP) system is a recipient-initiated payment and information system, designed to provide a single point of contact for the request and delivery of Federal funds. ASAP provides timely delivery of Federal funds to coincide with the outlays of recipient organizations to meet program needs.

A payment requestor in ASAP is an organization authorized to draw Federal funds for use by one or more recipient organizations. In some instances a recipient organization has the authority to draw its own Federal funds, in which case that organization is both a payment requestor and a recipient organization in ASAP.

Federal agencies, payment requesters, and recipient organizations enroll one time to use ASAP. Federal agencies establish and maintain accounts in ASAP to control the flow of funds to recipient organizations. Payment requesters initiate payment requests via ASAP to meet the cash needs of recipient organizations. Approved requests are paid either the same day via the Federal Reserve's Fedwire System or on a date up to 32 days from the request date via the Federal Reserve's Automated Clearing House (ACH) system.

ASAP payments made through ACH use the CTX format. The CTX allows payment requestor/recipient organizations to receive a single payment for multiple requests for funds against various ASAP accounts.

Financial Institution Role

The financial institution plays a key role in the ASAP program by providing the financial institution link between ASAP and the payment requestor/recipient organization. Financial institutions must provide the payment related information contained in the addenda to the recipient organization in compliance with NACHA Operating Rules. It is important that the financial institution work closely with the payment requestor/recipient organization.

The ASAP Payment Requestor Bank Information Form is used to specify the financial institution and account number to which ASAP payments are to be directed. The customer may request the financial institution to verify banking information, including the ABA and Account number. Upon receipt of the form, the Government Disbursing Office will only issue a prenote prior to processing any drawdown requests. For more information, please contact the FMS Customer Assistance Staff (See Chapter 8, Contacts).

G. Termination of Enrollment

The ACH enrollment authorization may be revoked by the recipient or, under certain circumstances, by the financial institution.

Termination by the Recipient

The recipient may revoke the enrollment authorization at any time by notifying the Federal agency, or by authorizing a new enrollment with another financial institution.

Social Security or Supplemental Security Income recipients should call **1 (800) SSA-1213** or write their local Social Security District Office to revoke the enrollment authorization.

Railroad Retirement Board annuitants may either write or call the local Railroad Retirement Board Field Office to revoke the enrollment authorization.

Series H/HH savings bond owners who are required to receive interest payments by Direct Deposit may revoke the enrollment authorization. However, this will result in suspension of payments. Payments will resume when the recipient authorizes a new enrollment.

OPM Annuitants may either write or call **1 (888) 767-6738** to revoke the enrollment authorization. They may also visit <u>www.opm.gov/retire</u> to terminate and make changes on-line.

The enrollment authorization will be terminated due to the recipient's or beneficiary's death or legal incapacity.

Courtesy Notice

The recipient or beneficiary is not required to inform the financial institution if he/she revokes or transfers his/her enrollment authorization. As a courtesy, the recipient should be encouraged to inform the financial institution of any changes.

Termination by the Financial Institution

Financial institutions may close an account to which benefit payments are currently being sent thereby revoking the enrollment authorization by providing a 30-day written notice to the recipient prior to closing the account. In cases involving fraud, accounts may be closed immediately. The financial institution cannot revoke the enrollment authorization by notifying the Federal agency and not the recipient.

The 30-day written notice should remind the recipient to make other arrangements for the handling of his/her payments. The financial institution must credit to the recipient's account any payments received during the 30-day notice period. The financial institution must also immediately return to the Federal government all payments received after the 30-day notice period. A financial institution that closes the account without properly terminating the enrollment must make the funds available to the recipient until proper notice is provided.

Recipient Notice to the Federal Agency

The recipient or beneficiary must immediately advise the Federal agency if the enrollment authorization is revoked by the financial institution.



Enrollment Desktop Guide

This appendix to the Green Book should be helpful to Financial Institutions who are trying to understand the differences between the traditional NACHA rules and the rules specifically for government payments. Use this desktop guide in conjunction with using the ACH entry class code ENR to enroll recipients of Federal benefit payments for Direct Deposit. It can be used for the following payments: Social Security; Supplemental Security Income; Railroad Retirement annuity and unemployment/sickness benefits; Veterans Affairs compensation and pension, education MGIB, education/selected reserve, life insurance and vocational rehabilitation and employment benefits; and Civil Service retirement and survivor annuity.

Service

Using the ACH entry class code ENR is an enrollment process that allows financial institutions to use the ACH to begin Direct Deposit payments fast. Enrollments received and accepted by the paying agency at least 10 business days prior the customer's next scheduled payment date will generally allow the recipient's next month's payment by Direct Deposit.

A unique Standard Entry Class Code, Automated Enrollment (ENR) is used for enrollments where customers are converting their payment from paper check to direct deposit. ENR is not to be used to transfer existing direct deposit enrollments from one financial institution to another or changing an existing direct deposit relationship between accounts at the current institution.

The ENR Standard Entry Class is a non-dollar transaction. It must contain at least one addenda record, and may contain as many as 9,999 addenda records. There are two conditions that must exist for multiple addenda to be included with one ENR.

- 1 All Direct Deposit enrollments must be for the same Federal agency benefit program. For example, do not mix enrollments for Veterans benefits with Social Security benefits.
- 2 Third-party processors that transmit ENR entries on behalf of financial institutions must make a discrete batch transmission for each financial institution. Addenda records pertaining to one financial institution should not be included under the same ENR entry as addenda records pertaining to another financial institution's Direct Deposit enrollments.

The ENR is to be used for enrolling payment recipients who currently receive paper checks in the Direct Deposit Program. It is not to be used in place of the Notification of Change (NOC) process to change the routing or account numbers for existing records. Financial institutions should remind customers of the importance of reporting address changes to the benefit program agency.



Required Enrollment Information

The following information is required to effect the enrollment of a recipient in Direct Deposit using the entry class code ENR. This information will be transmitted in the entry detail and the addenda record of an ENR transaction. (See page 3 for the record formats.) This page may be duplicated and used for data collection. DO NOT mail this sheet to the agency.

All information collected must refer to the individual who receives the federal benefit payment.

Information obtain	ned from the customer (payment	recipie	nt) for inclusio	n in the e	ntry detail record.		
Type of payment: _							
(S re	Social Security; SSI; Veterans compenseserve, life insurance and vocational retent and survivor annuity; Railroad Re	habilitati	on and employme	ent benefits	; Civil Service retire-		
Information obtain Addenda record.	ned from the customer regarding	the pay	yment recipien	t for inclu	sion in the		
Benefit Recipient's s	social security number (SSN)	SS	N				
					addenda record.)		
ent's SSN will always	SSN may or may not be the SSN on we see included on the addenda record. Out that of the adult account holder name	In cases s	such as minor chi	ldren the S	SN will always be the		
Benefit Recipient's l	Name						
Last name (up to	First name (up to 7 positions)						
Representative Payee indication (See section on Representative Payee, page 4.)			No (0)(Zero) Yes (1)				
Information obtain	ned at the financial institution.						
Depository Financia	l Institution routing number	RT	N		Check Digit		
Depositor Account	Number						
		(U_{λ})	p to 17 positions)				
Transaction Type.	Checking (Type Code 22)		Savings (Typ	e Code 32,)		
For questions about s agency:	ubmitting ENRs for a specific benefit	payment	, please call the c	orrespondi	ng Federal program		
	Federal Agency		Telephone 1	No.			
	Social Security Administration		(215) 597-11	34			

Federal Agency	Telephone No.
Social Security Administration (for SSA and SSI payments)	(215) 597-1134
Office of Personnel Management	(202) 606-0540
Railroad Retirement Board	(312) 751-4704
Department of Veterans Affairs	(918) 687-2532



ENR (Automated Enrollment) Entry Detail Record

Field	1	2	3	4	5	6	7	8	9	10	11	12	13
Data Element Name	Record Type Code	Transaction Code	Receiving DFI Identification	Check Digit	DFI Account Number	Amount	Identification Number	No. of Addenda Records	Receiving Company Name/I.D.	Reserved	Discretionary Data	Addenda Record Indicator	Trace
Field Inclusion Requirement	М	М	М	М	R	М	0	М	R	N/A	0	М	М
Contents	'6'	(numeric)*		/	(blanks)	(all zeros)	(blanks)	(numeric)	\	(blanks)	(blanks)	(numeric)	(numeric)
Length	1	2	8	1	17	10	15	4	16	2	2	1	15
Position	01-01	02-03	04-11	12-12	13-29	30-39	40-54	55-58	59-74	75-76	77-78	79-79	80-94

^{*}Use either 23 or 33 in Field 2.

Program Payment	Field 3 Receiving DFI Identification	Field 4 Check Digit	Field 9 Receiving Company Name/I.D.
The following program payments are eligible for the Quick\$tart™ enrollment service	Use the following DFI Identification number for the corresponding program payment	Use the following number for the corresponding program payment	Use the following codes for the corresponding program for which the recipient is enrolling for Direct Deposit
Social Security	65506004	2	SOCIALbSECURITYb
Supplemental Security Income	65506004	2	SUPPbSECURITYbbb
Veterans Compensation and Pension	11173699	1	VAbCOMP/PENSION
Veterans Education MGIB	11173699	1	VAbEDUCATNbMGIB
Veterans Education/Selected Reserve	11173699	1	VAbEDUCbMGIB/SR
Veterans Life Insurance	11173699	1	VAbLIFEbINSUR
Veterans Vocational Rehabilitation and Employment Benefits	11173699	1	VAbVOCbREHABbEMP
Civil Service Retirement/Annuity	11173699	1	CIVILbSERVbCSAbb
Civil Service Survivor/Annuity	11173699	1	CIVILbSERVbCSFbb
Railroad Retirement/Annuity	11173699 (*)	1 (*)	RAILROADbRETbBDb
Railroad Unemployment/Sickness	11173699 (*)	1 (*)	RAILROADbUISIbbb
			1,0

^(*) Denotes a change to the Receiving DFI Identification and the Check Digit for the Railroad Retirement programs from the information published in the Quick\$tart™ Enrollment Kit.

NOTE: In the codes, the letter "b" indicates a blank space.

ENR Addenda Record

Field	1	2		3			5
Data Element Name	Record Type Code	Addenda Type Code		Payment Related Information			Entry Detail Sequence Number
Field Inclusion Requirement	М	М		R		М	М
Contents	'7'	'05'	'22*1220	00004*3*123987654321*777777777	oe*John*0\'	(numeric)	(numeric)
Length	1	2		80		4	7
Position	01-01	02-03		04-83		84-87	88-94
			/				

Field 3 - Payment Re	Field 3 - Payment Related Information								
The following uses sample information to illustrate the required information to be included in the Addenda record to effect the automated enrollment for Direct Deposit.									
22 = Checking Acct. 32 = Savings Acct.	*	12200004	3	123987654321	777777777	Doe	John	0 = No Rep. Payee 1 = Rep. Payee	\
Transaction Code	Delimiter	Receiver's DFI Routing Number	Check Digit	Receiver's Acct. No. at Financial Institution (Up to 17 positions)	Receiver's Own Social Security No.	Receiver's Surname (Up to 15 pos.)	Receiver's First Name (Up to 7 pos.)	Representative Payee Indicator	Termina- tor



Representative Payee

A representative payee is a person or institution that is legally entitled to receive payments on behalf of a beneficiary who has been deemed incapable of handling his/her own financial affairs. The majority of benefit recipients do not have representative payees. When a representative payee is present, both names will appear on the benefit check Minor children receiving federal benefits should always have a representative payee. Some examples of representative check payee styles are:

Mary Smith for Jane R. Doe Harry D. Doe, Guardian for John Q. Public Admin Sunnyvale Nursing Home for Mary T. Resident

Questions regarding the styling of Representative payee names by a particular paying agency should be directed to that specific agency.

In processing an enrollment, it is important for the processing financial institution and enrolling benefit agency to know that the enrollment originated from the proper authority. In cases where there is a representative payee, a "1" will be entered as the last data element in Field 3 of the addenda. In instances where there is no representative payee, a "0" (zero) will be entered into this position.

The Federal Government requires that the title of accounts receiving Direct Deposit payments bear the name of the payment recipient and the beneficiary. Accounts established for representative payee payments reflect fiduciary interest of the representative payee on behalf of the beneficiary. (Example of an account title: John Doe for Mary Smith.) This same regulation applies to institutional representative payees. **The Department of Veterans Affairs and the Office of Personnel Management do not allow ENR enrollments for representative payees.**

Return Reason Codes

If it is necessary for a Federal agency to return an ENR entry to the financial institution as unprocessable, one of the following codes will be indicated on the return:

R40 Non-Participant in ENR Program — The Federal program agency is not a participant in the ENR automated enrollment program.

R41 Invalid Transaction Code — An incorrect or inappropriate transaction code is used in Field 3 of the Addenda record.

R42 Routing Number/Check Digit Error — The Routing Number and/or the Check Digit included in Field 3 of the Addenda record is incorrect.

R43 Invalid DFI Account Number — The receiver's account number at the DFI is either missing, exceeds 17 positions, or contains invalid characters.

R44 Invalid Individual ID Number — The receiver's SSN provided in Field 3 of the Addenda record does not match a corresponding SSN in the benefit agency's records.

R45 Invalid Individual Name — The name of the receiver provided in Field 3 of the Addenda record either does not match a corresponding name in the benefit agency's records or fails to include at least one alphanumeric character.

R46 Invalid Representative Payee Indicator — The representative payee indicator code included in Field 3 of the Addenda record has been omitted <u>or</u> it is not consistent with the benefit agency's records.

R47 Duplicate Enrollment — The Federal agency has received duplicate Automated Enrollment entries from the same DFI.

For more complete information concerning return reason codes and their interpretation, refer to the *National Automated Clearing House Association ACH Operating Rules*.



Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this collection is 0960-0564. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to: SSA, 1338 Annex Building, Baltimore, MD 21235-0001. Send only comments relating to our time estimate to this address, not the completed form.

Federal Agency Addresses and Phone Numbers

These are the Federal agency addresses where you should send the completed SF 1199A, and/or telephone numbers if you need assistance. If a telephone number is not listed and further assistance is needed, please contact the Financial Management Service Customer Assistance Staff in your region.



Note: As with any listing of this type, contact information will frequently change. Should you find out-of-date information, please let us know by e-mail at: greenbook@fms.treas.gov.

Air Force Active Duty/Reserves

Recipient should deliver the completed SF 1199A to his/her payroll office.

Questions: (303) 676-7213

Air National Guard

Recipient should deliver the completed SF 1199A to his/her payroll office.

Retirement/Annuity

DFAS-CL

U.S. Military Retirement and Annuitant Pay

1240 E. Ninth Street

Cleveland, Ohio 44199-2055

Retirement/Annuity: 1 (800) 321-1080

Allotments: (216) 522-5553

Army Active Duty/Reserves/National Guard

Recipient must mail or deliver the completed SF 1199A

to his/her payroll office. Questions: (317) 510-2800

Retirement/Annuity

DFAS-CL

U.S. Military Retirement and Annuitant Pay

1240 E. Ninth Street

Cleveland, Ohio 44199-2055

Retirement/Annuity: 1 (800) 321-1080

Bureau of the Public Debt

Federal Housing Administration Debenture Payments

Special Investments Branch

P.O. Box 396

Parkersburg, WV 26106-0396

Questions: (304) 480-5299

Savings Bond Agent's Fee Payments

Bureau of the Public Debt Accounts and Reports Section Parkersburg, WV 26106-1328

Questions: 1-800-722-2678

Series H/HH Savings Bond Interest Payments

Bureau of the Public Debt Current Income Bond Branch Parkersburg, WV 26106-1328

Questions: (304) 480-6112

State and Local Government Payments

Bureau of Public Debt

State and Local Government Payments

Parkersburg, WV 26106-1328

Questions: (304) 480-5299

Central Intelligence Agency

Send completed forms to... Central Intelligence Agency

Washington, DC 20505

Attn: Compensation Division

Office of Finance

Coast Guard

Active Duty/Reserves

Mail or have the recipient deliver the completed SF 1199A

form to his/her payroll office.

Retirement

Coast Guard (RPD)

Commanding Officer USGC-PPC

Pay and Personnel Office 444 SE Quincy Street Topeka, KS 66683

Department of Labor	Black Lung	Send all completed SF 1199As to the district
of Labor		offices listed below.

Questions?

Call toll-free: 1-800-638-7072 or

see the Department of Labor website:

www.dol.gov/esa/regs/compliance/owcp/bltable.htm

or contact your district office listed below.

Johnstown, PA U.S. Department of Labor

ESA/OWCP/DCMWC

319 Washington Street, 2nd Floor

Johnstown, PA 15901

(800) 347-3754 (814) 533-4323

Greensburg, PA U.S. Department of Labor

ESA/OWCP/DCMWC

1225 S. Main Street, Suite 405

Greensburg, PA 15601

(800) 347-3753 (724) 836-7230

Wilkes-Barre, PA U.S. Department of Labor

> ESA/OWCP/DCMWC 100 N. Wilkes-Barre Blvd.

Room 300 A

Wilkes-Barre, PA 18702

(800) 347-3755 (570) 826-6457

Charleston, WV U.S. Department of Labor

ESA/OWCP/DCMWC

Charleston Federal Center, Suite 110

500 Quarrier Street Charleston, WV 25301

(800) 347-3749 (304) 347-7100

Parkersburg, WV U.S. Department of Labor

ESA/OWCP/DCMWC

425 Juliana Street, Suite 3116 Parkersburg, WV 26101

(800) 347-3751

(304) 420-6385

of Labor— Black Lung (continued) Mount Sterling, KY Mount Sterling, KY U.S. Dep. ESA/OW 402 Cam Mount St (800) 366 (859) 498 Columbus, OH U.S. Dep. ESA/OW 1160 Dut. Columbu (800) 341 (614) 469 Denver, CO Denver, CO U.S. Dep. ESA/OW 1999 Bro P.O. Box Denver, CO (800) 366 (720) 264 If the district office is unknow Departm Black Lu P.O. Box	
ESA/OW 402 Cam Mount St (800) 366 (859) 498 Columbus, OH U.S. Depa ESA/OW 1160 Dub Columbu (800) 347 (614) 469 Denver, CO U.S. Depa ESA/OW 1999 Bro P.O. Box Denver, CO (800) 366 (720) 264 If the district office is unknow Departm Black Lu P.O. Box	
ESA/OW6 1160 Dult Columbu (800) 347 (614) 469 Denver, CO U.S. Deptessa/OW6 1999 Bro P.O. Box Denver, CO (800) 366 (720) 264 If the district office is unknown Departm Black Lu P.O. Box	CP/DCMWC pbell Way erling, KY 40353 5-4628
ESA/OW6 1999 Bro P.O. Box Denver, 6 (800) 366 (720) 264 If the district office is unknow Departm Black Lu P.O. Box	
Departm Black Lu P.O. Box	adway, Suite 690 46550 CO 80201-6550 5-4612
	vn, mail the completed SF 1199A form to: ent of Labor ng Program 37227 con, DC 20013
of Labor Workers' U.S. Department of Compensation Division Central Management P.O. Box London,	completed SF 1199As to Artment of Labor of Federal Employees' Compensation Mail Room 8300 KY 40742 ? See the Department of Labor website:

<u>www.dol.gov/esa/contacts/owcp/fecacont.htm</u> or contact your district office listed below.

		J
Department	BOSTON	For CT, ME, MA, NH, RI, VT
of Labor– FEWC	District 1	(617) 624-6600
(continued)	NEW YORK District 2	For NJ, NY, PR, VI (646) 264-3000
	PHILADELPHIA District 3	For DE, PA, WV (215) 861-5481*, 5482 *The Interactive Voice Response System can also be accessed from this number.
	JACKSONVILLE District 6	For AL, FL, GA, KY, MS, NC, SC, TN (904) 357-4777, 4778* *The Interactive Voice Response System can also be accessed from this number.
	CLEVELAND District 9	For IN, MI, OH (216) 357-5100
	CHICAGO District 10	For IL, MN, WI (312) 596-7157* *The Interactive Voice Response System can also be accessed from this number.
	KANSAS CITY District 11	For IA, MO, NE; DOL employees (816) 502-0301
	DENVER District 12	For CO, MT, ND, SD, UT, WY (720) 264-3000* *The Interactive Voice Response System can also be accessed from this number.
	SAN FRANCISCO District 13	For AZ, CA, HI, NV (415) 848-6700
	SEATTLE District 14	For AK, ID, OR, WA (206) 398-8100
	DALLAS District 16	For AR, LA, NM, OK, TX (972) 850-2300
	WASHINGTON, DC,	for DC, MD, VA; outside U.S. and its

	District 25	possessions; special claims				
		(202) 513-6800*				
		*The Interactive Voice Response System				
		can also be accessed from this number.				
Department	Longshore and	Send all completed SF 1199As to				
of Labor	Harbor Workers'	U.S. Department of Labor				
	Compensation	ESA/OWCP/DLHWC				
	-	Frances Perkins Building				
		Room C4315				
		200 Constitution Avenue, NW				
		Washington, DC 20210				
		Questions: (202) 693-0925				
Department of		Mail the completed SF 1199A form				
Veterans Affairs	s.	to the office that maintains the veteran's records.				
votorullo rillulli		to the ones that maintains the veterans records.				
	ALABAMA	Alabama VA Regional Office				
		345 Perry Hill Road				
		Montgomery, AL 36104				
		Questions: 1 (800) 827-1000				
	ALASKA	Anchorage VA Regional Office				
		2925 DeBarr Road				
		Anchorage, AK 99508-2989				
	ARIZONA	Arizona VA Regional Office				
		3225 N. Central Avenue				
		Phoenix, AZ 85012				
	ARKANSAS	North Little Rock VA Regional Office				
		Building 65, Fort Roots				
		P.O. Box 1280				
		North Little Rock, AR 72115				
	CALIFORNIA	Los Angeles VA Regional Office				
		Federal Building				
		11000 Wilshire Boulevard				
		Los Angeles, CA 90024				
		San Diego VA Regional Office				
		8810 Rio San Diego Drive				
		San Diego, CA 92108				
		Oakland VA Regional Office				

Oakland Federal Building 1301 Clay Street, Room 1300N Oakland, CA 94612

Department	COLORADO	Denver VA Regional Office
of Veterans		155 Van Gordon Street
Affairs		Lakewood, CO 80228
(continued)		
	CONNECTICUT	Hartford VA Regional Office
		450 Main Street
		Hartford, CT 06103
	DELAWARE	Wilmington VA Regional Center
		1601 Kirkwood Highway
		Wilmington, DE 19805
	DISTRICT OF	Washington DC VA Regional Office
	COLUMBIA	1120 Vermont Avenue, NW
		Washington, DC 20421
	FLORIDA	St. Petersburg VA Regional Office
		9500 Bay Pines Boulevard
		Bay Pines, FL 33708
	GEORGIA	Atlanta VA Regional Office
		1700 Clairmont Road
		Decatur, GA 30033
	HAWAII	Honolulu VA Regional Office
		459 Patterson Road, E-Wing
		Honolulu, HI 96819-1522
	IDAHO	Boise VA Regional Office
		805 W. Franklin Street
		Boise, ID 83702
	ILLINOIS	Chicago VA Regional Office
	-	536 S. Clark Street
		Chicago, Il 60605-1523
	INDIANA	Indianapolis VA Regional Office
		575 N. Pennsylvania Street
		Indianapolis, IN 46204
		Questions: (317) 226-7860

	IOWA	Des Moines VA Regional Office 210 Walnut Street Des Moines, IA 50309
Department of Veterans Affairs (continued)	KANSAS	Wichita VA Regional Center 5500 E. Kellogg Wichita, KS 67211
	KENTUCKY	Louisville VA Regional Office 545 S. Third Street Louisville, KY 40202
	LOUISIANA	New Orleans VA Regional Office 701 Loyola Avenue New Orleans, LA 70113
	MAINE	Togus Center One VA Center Togus, ME 04330
	MARYLAND	Baltimore VA Regional Office Federal Building 31 Hopkins Plaza Baltimore, MD 21201
	MASSACHUSETTS	Boston VA Regional Office John Fitzgerald Kennedy Federal Building Government Center Boston, MA 02114
	MICHIGAN	Detroit VA Regional Office Patrick V. McNamara Federal Building 477 Michigan Avenue Detroit, MI 48226
	MINNESOTA	St. Paul VA Regional Center One Federal Drive, Fort Snelling St. Paul, MN 55111-4050
	MISSISSIPPI	Jackson VA Regional Office 1600 E. Woodrow Wilson Avenue Jackson, MS 39216
	MISSOURI	St. Louis VA Regional Office

Federal Building
400 S. 18th Street
St. Louis, MO 63103

		5t. Louis, WO 05105
Department of Veterans Affairs (continued)	MONTANA	Fort Harrison Medical & Regional Center William Street off Highway Fort Harrison, MT 59636
	NEBRASKA	Lincoln VA Regional Office 5631 S. 48th Street Lincoln, NE 68516
	NEVADA	Reno VA Regional Office 1201 Terminal Way Reno, NV 89520
	NEW HAMPSHIRE	Manchester VA Regional Office Norris Cotton Federal Building 275 Chestnut Street Manchester, NH 03101
	NEW JERSEY	New Jersey VA Regional Office 20 Washington Place Newark, NJ 07102
	NEW MEXICO	Albuquerque VA Regional Office Davis Chavez Federal Building 500 Gold Avenue, SW Albuquerque, NM 87102
	NEW YORK	Buffalo VA Regional Office Federal Building 111 W. Huron Street Buffalo, NY 14202
		New York VA Regional Office 245 W. Houston Street New York, NY 10014
	NORTH CAROLINA	Winston-Salem VA Regional Office Federal Building 251 N. Main Street Winston-Salem, NC 27155
	NORTH	Fargo VA Medical/Regional Office Center

	DAKOTA	2101 Elm Street Fargo, ND 58102 Questions: (701) 232-3241
Department of Veterans Affairs (continued)	OHIO	Cleveland VA Regional Office Anthony J. Celebrezze Federal Building 1240 E. Ninth Street Cleveland, OH 44199
	OKLAHOMA	Muskogee VA Regional Office Federal Building 125 S. Main Street Muskogee, OK 74401
	OREGON	Portland VA Regional Office Federal Building 1220 SW 3rd Avenue Portland, OR 97204 Questions: (503) 326-2511
	PENNSYLVANIA	Philadelphia VA Center 5000 Wissahickon Avenue Philadelphia, PA 19101
		Pittsburgh VA Regional Office 1000 Liberty Avenue Pittsburgh, PA 15222
	RHODE ISLAND	Providence VA Regional Office 380 Westminster Mall Providence, RI 02903
	SOUTH CAROLINA	Columbia VA Regional Office 1801 Assembly Street Columbia, SC 29201
	SOUTH DAKOTA	Sioux Falls VA Center P.O. Box 5046, 2501 W. 22nd Street Sioux Falls, SD 57117
	TENNESSEE	Nashville VA Regional Office 110 9th Avenue, South Nashville, TN 37203

	TEXAS	Houston VA Regional Office 6900 Almeda Road Houston, TX 77030
Department of Veterans Affairs (continued)	TEXAS	Waco VA Regional Office One Veterans Plaza 701 Clay Avenue Waco, TX 76799
	UTAH	Salt Lake City VA Regional Office 550 Foothill Drive Salt Lake City, UT 84158
	VERMONT	White River Junction VA Medical & Regional Office Center 215 N. Main Street White River Junction, VT 05009
	WASHINGTON	Seattle VA Regional Office Federal Building 915 Second Avenue Seattle, WA 98174
	WEST VIRGINIA	Huntington VA Regional Office 640 Fourth Avenue Huntington, WV 25701
	WISCONSIN	Milwaukee VA Regional Office 5000 W. National Avenue Milwaukee, WI 53295
	WYOMING	Cheyenne VA Medical/Regional Center 2360 E. Pershing Boulevard Cheyenne, WY 82001
	GUAM	Guam Vet Center 222 Chanlan Santo Papast Reflection Center, Suite 102 Agana, GU 96910 Questions: (705) 475-7161
	PHILIPPINES	Manila Regional Office 1131 Roxas Boulevard, Ermita 0930 Manila, PL 96440 Questions: (011) (632) 528-2500

PUERTO RICO San Juan VA Center 150 Carlos Chardon Avenue Hato Rey, PR 00918 **Department VIRGIN ISLANDS** Saint Croix Vet Center of Veterans Box 12, R.R. 02, Village Mall, #113Affairs Saint Croix, VI 00850 **Affairs** (continued) Questions: 1 (809) 778-5553 Saint Thomas Vet Center **Buccaneer Mall** Saint Thomas, VI 00801 Questions: 1 (809) 774-6674 **Federal Salary** The employee should mail or deliver the completed SF 1199A form to his/her payroll office. **Marine Corps Active Duty/Reserves** Director DFAS – Kansas City Center (AF-FA) Kansas City, MO 64197-0001 Questions: (816) 926-7673 **Retirement/Annuity DFAS-CL** U.S. Military Retirement and Annuitant Pay 1240 E. Ninth Street Cleveland, OH 44199-2055 Questions: 1 (800) 321-1080 **Navy Active Duty/Reserves** Mail or have the recipient deliver the completed SF 1199A form to his/her payroll office. Questions: 1 (800) 255-0974 **Retirement/Annuity DFAS-CL** U.S. Military Retirement and Annuitant Pay 1240 E. Ninth Street Cleveland, OH 44199-2055 Questions: 1 (800) 321-1080 Office of Send completed forms to. . .

Personnel Office of Personnel Management **Management** Change-of-Address Section-ROC (Civil Service Retirement and Insurance Group

Annuity) P.O. Box 440

> Boyers, PA 16017-0440 Questions: (202) 606-0500

Railroad Retirement **Board**

Send completed forms to...

• the local Railroad Retirement Board as listed in the telephone directory; or,

• if you cannot obtain the address of the local office,

mail to:

U.S. Railroad Retirement Board

P.O. Box 10792 844 N. Rush Street Chicago, IL 60611

Attn: Direct Deposit Coordinator ORSP

Questions: (312) 751-4500 or (312) 751-4707

Social Security Send completed form to...

Administration • the local Social Security District Office; or,

• the address Social Security has specified for your financial institution.